



Revation
S Y S T E M S

LinkLive Appointment Scheduling

“*Bridge digital & physical channels with LinkLive Appointment Scheduling,*

OVERVIEW

Though digital banking is surging since the beginning of the pandemic, today's consumers are still searching for human connections with their financial institutions. Advancements in technology have streamlined the way that consumers communicate with their banks but the option for consumers to connect with a human remains significant.

FLEXIBILITY TO SUIT YOUR ORGANIZATION'S NEEDS

Our new LinkLive Appointment Scheduling solution is designed for an organization that wants to optimize the human connection across physical and digital channels to bridge more loyalty and trust. LinkLive Appointment Scheduling is an important part of the LinkLive suite and is an essential communication capability that is now required to increase customer satisfaction along with revenue for your business - all while reducing contact center volume and no-shows.

Schedule an Appointment ✕

Personal Solutions - Open a New Checking Account

How Do You Want to Meet?

Schedule a Future Appointment

 **Meet in Person**
Stop by one of our branch locations

 **Meet Virtually**
We can meet online with a secure video visit

 **Let's Talk on the Phone**
When it's time to meet, we can call you

Previous Next

Powered by LinkLive
Protected by reCAPTCHA

SCHEDULE TO MEET THROUGH ANY CHANNEL

LinkLive calendars can be booked to meet now or in the future. Guests have the ability to schedule an appointment either at a physical or virtual location. Each calendar type can include a physical location (such as a bank branch or healthcare clinic), a virtual location or indicate that the meeting is over the phone. Virtual meetings take place within a multimedia LinkLive Chat session offering the ability to add video, transfer files and co-browse. Guests simply choose what channel they'd like to meet in and select an available date and time.

INTEGRATED WITH LINKLIVE FOR SUPERIOR DIGITAL CUSTOMER SERVICE

Consumers can book an appointment by a specific location or by a type of service. The feature is flexible and helps generate more traffic either by an in-person meeting, a phone call, or a secure, virtual meeting all within LinkLive. Your institution can benefit from additional features such as skills-based routing technology ensures that a branch resource with the appropriate skill set will be available for the appointment.